

HETHWOODHOORAH

APRIL 2020

News from the Director

JONATHAN STEELE



Hello neighbors! We are currently in unprecedented times as the entire world is dealing the covid-19 pandemic. Our first priority is to keep everyone safe as we adjust to our new normal. We want everyone to practice social distancing and to only leave your residence for essential reasons only. We all may feel the need to leave our homes for fresh air and exercise, however, please remember to practice social distancing while outside. Due to federal and state guidelines regarding public gatherings, we are currently suspending all resident activities until further notice.

Our amenities are also currently closed and the Hethwood Foundation office is currently closed to visitors. Feel free to call and/or e-mail should you have any questions. This is a difficult situation, but, we are all in this together. We will get through this and be able to resume our normal lives. We will be able to once again visit the pool and make full use of our many amenities. It will take patience, our collective strength, and our will power in order to succeed. We are a strong community and I know that we will get through this current situation.

The entire Hethwood Staff is here to assist you! We are doing well and we truly appreciate everything that you contribute to make this the best community in Blacksburg!

Friendly Reminder: Amenities are closed until further notice.



With the growing impact of the Novel Coronavirus (COVID-19) the health, wellness, and safety of our team members, residents, families, customers, and guests are our top priority.

Accordingly, we are following the CDC recommendation to practice social distancing to minimize physical contact. Our amenities will be closed until further notice. Thank you for your understanding during this difficult time.

ANNUAL ASSESSMENTS ARE DUE MAY 1, 2019

DUES COVERING DATES 5/1/20 TO 4/30/21 ARE \$425.92

PAYMENT OPTIONS:



ONLINE PAYMENT VIA ECHECK OR CREDIT CARD

HOW DOES IT WORK?

You set up a one time payment using eCheck, Visa, Mastercard, American Express or Discover. Please note that there is a \$14.95 convenience fee and a \$3000 maximum per transaction if you pay with a credit card.

WHAT DO I NEED TO DO?

- 1) Log onto www.cfmmanagement.com
- 2) Under "Quick Links" section, select "Make a Payment"
- 3) Follow the instructions on the screen.



YOUR BANK'S ONLINE BILL PAY

HOW DOES IT WORK?

Setup your community association as a payee with your bank's online banking bill-pay.

WHAT DO I NEED TO DO?

Please complete your bill-pay setup exactly as follows:

Payee: Hethwood Foundation, Inc.

Address 1: C/O CFM Management Services

Address 2: PO Box 97047

City: Las Vegas

State: NV

Zip: 89193-7047



PAYMENT COUPON VIA US MAIL/LOCKBOX

HOW DOES IT WORK?

You write a check, enclose coupon (if you have not received your Assessment Letter by April 1st please contact the Hethwood Foundation office) and mail it in every time your assessment is due. Please allow 5-7 business days for the check to reach Alliance Association Financial Services.

WHAT DO I NEED TO DO?

Write check payable to the Hethwood Foundation, Inc. and mail it along with your payment coupon to the address listed on coupon. Please write your homeowner account number - as it appears on the coupon on the check.



If you have not received your assessment letter by April 1st, please contact the Hethwood Foundation by calling (540)552-5252 or emailing info@hethwoodfoundation.com as soon as possible.